



NCWORKS

Menu of Business Services



North Carolina wants to see your business grow. Through NCWorks, we can help you find, develop, and retain talented employees, from entry-level to experienced positions. Whether your business is new or well-established, large or small, there are workforce solutions available to meet your specific needs at little or no cost to your business. In addition to these services, we can also connect you to entrepreneurship and economic development resources.

RECRUITMENT AND SCREENING



We connect your company to qualified, work-ready employees through the following workforce solutions:

- Job postings and applicant tracking on NCWorks.gov
- Individualized screening by career professionals
- Validated skill assessments, including the nationally-recognized ACT Career Readiness Certificate
- Job profiling
- Coordination of job fairs
- Interview, meeting, and training space
- Labor market information, including local wage data
- Workplace modifications, assistive technology, and job coaches to assist individuals with disabilities
- Tax credits and fidelity bonds to hire qualified individuals who face barriers to employment

TRAINING



We provide training for new hires and existing employees through classroom, online, and on-the-job training solutions and support services:

- On-the-job training resources to train qualifying employees using company instructors
- Customized training for your growing business
- Apprenticeships that combine on-the-job learning with related classroom instruction
- Programs and courses to upgrade employees' job-related skills and/or provide a recognized industry or national credential (licensure, certification, renewal, registry listing)

PIPELINE DEVELOPMENT



We help you develop a sustainable pipeline of future talent by connecting you with the following opportunities:

- Working collaboratively with regional education and workforce partners to develop NCWorks Certified Career Pathways to prepare students for a career in your industry sector
- Connecting with youth and/or adults through internships (paid and unpaid), pre-apprenticeships, co-ops, job shadowing, mentoring, and facility tours
- Utilizing special funding opportunities to provide paid work experience to eligible candidates
- Educating local teachers and career coaches on your industry's workforce opportunities and needs

TRANSITION SERVICES



We provide on-site outplacement services to assist companies impacted by downsizing to find other employment for their workers:

- Developing outplacement transition plans for companies
- Analyzing regional career opportunities
- Providing specialized assistance to employees, such as resume development, interview preparation, computer access, financial planning workshops, interest/aptitude assessments, and connection to training opportunities
- Designing comprehensive re-employment services for workers negatively impacted by foreign trade